# Talking Book Service Advisory Committee Meeting Wednesday, June 2, 2010 9:30 AM-1:30 P.M. River Room

Meeting Purpose: To improve services for those requiring reading alternatives

**Desired Outcomes:** By the end of the meeting, participants will:

- 1. Revise and approve TBS vision
- 2. Give input on FY2011 priorities
- 3. Receive updates on National Library Service activities and the digital transition
- 4. Provide feedback on Talking Book Awareness Day activities

Meeting Leader: Sue Walker

**Facilitator:** Stephanie Bailey-White

**Recorder:** Stefanie Gunter

#### **AGENDA**

Meeting set-up: introductions, meeting purpose, desired outcomes, roles, agenda review, ground rules,	Stephanie	<ul><li>Present</li><li>Agree</li></ul>	15 min.
decision making			
TBS Vision review	All	• Discuss	20 min.
2011 Priorities	All	Revise/approve	40 min.
2011 Priorities	All	• Brainstorm	40 11111.
		• Clarify	
		<ul> <li>Prioritize</li> </ul>	
NLS update	Sue	<ul> <li>Present</li> </ul>	20 min.
		<ul> <li>Clarify</li> </ul>	
Digital transition update	TBS staff	Present	20 min.
		<ul> <li>Clarify</li> </ul>	
Outreach:			
Talking Book Awareness Day	Sue	<ul> <li>Present</li> </ul>	30 min.
		<ul> <li>Feedback</li> </ul>	
Break	All		20 min.
Outreach continued:	TBS staff	Share	20 min.
Staff updates			
Member updates	All	• Share	15 min.
Committee membership	Sue	• Share	15 min.
Next steps	All	• List	15 min.
_		<ul> <li>Assign tasks</li> </ul>	
Meeting Review	All	• List	5 min.

# **NOTES**

• In attendance: Sue Walker, Stephanie Bailey-White, Pam Bradshaw, Stefanie Gunter, Barbara Nolan, Cheryl Duncan, Donna Denney, Dorothy Ogden, Mary Ellen Halverson, Jeanne Farnworth, Judy Mooney, Terri King, Laurel Day, Loretta Paine, Nancy Wise.

#### TBS VISION REVIEW:

- Suggestions:
  - 1. Change to read "Idaho libraries" instead of "Library" throughout document,
  - 2. Where it currently says "Library staff" change it to read "Idaho library staff".
- Committee members approved the revised version; Sue will make suggested revisions, share with committee members, and post on website.

# 2011 PRIORITIES (Brainstorming): (Categorized with number of "votes"

• Books available in multiple formats; tie into LTAI program Collections	3 votes		
Have locally recorded titles converted to digital format Collections	8 votes		
<ul> <li>Advertise availability to download from Washington State library websit</li> <li>Collections</li> </ul>	te 3 votes		
• Promote new Newsline features (developed by NFB). Collections	1 vote		
• Compile series on one cartridge Collections	2 votes		
<ul> <li>Copy audio-delayed titles onto cartridge Collections</li> </ul>	3 votes		
• Every active patron has a digital player Digital	1 vote		
<ul> <li>Continue with outreach Outreach</li> </ul>	7 votes		
• Develop community action agencies and hospital demonstrations Outrea	nch		
7 votes (sam	ne as above)		
• Seminar for people who are afraid of digital where we can demonstrate,	have user		
testimonials Outreach/training 7 votes (san	ne as above)		
• TV spots/PSA's Outreach	1 vote		
<ul> <li>Present at Idaho Commission for the Blind Outreach</li> </ul>	4 votes		
<ul> <li>Investigate if ICB teachers have/use players Outreach</li> </ul>	1 vote		
• Make a public statement about TBS saying "You are worth it and deserve it!" Outreach			
	10 votes		
• Need to do more to focus attention on physically disabled (Michael J. Fo	ox model)		
Outreach	2 votes		
<ul> <li>Focus on potential younger TBS users Outreach</li> </ul>	4 votes		
<ul> <li>Bookmobiles carry digital machines Outreach</li> </ul>	2 votes		
<ul> <li>Libraries have collection of digital books for patron use Outreach</li> </ul>	9 votes		
• Increase liaisons with other agencies, including blind vets. Outreach	3 votes		
• Promote TBS program to all veteran groups Outreach 3 votes (same	ne as above)		
<ul> <li>Provide alerts to organizations via contact database Outreach</li> </ul>	1 vote		
• Increase number of BARD users who are actively downloading Outreac	h 2 votes		
<ul> <li>Explore ways to provide book discussions through webinars and other to Outreach</li> </ul>			
Outloadi			

- Increase TBS info to seniors (newsletters and presentations to Senior Centers), put together articles for other newspapers Outreach
   3 votes
- Have programming at Senior Centers Outreach 3 votes (same as above)
- Play books/programming at Senior Centers. Outreach 3 votes (same as above)
- Explore using non-staff to make presentations Outreach 1 vote
- Explore "JING" to demonstrate technology Outreach/training 1 vote
- Have more training for public library staff; BARD training for institutions 3 votes Outreach/training
- See digital machine in every public library and knowledge of how to download books so staff could answer questions Outreach/training
   11 votes

The specific points with the most consensus: (Note the focus on outreach)

- See digital machine in every public library and knowledge of how to download books so staff could answer questions Outreach/training
   11 votes
- Make a public statement about TBS saying "You are worth it and deserve it!"

  Outreach

  10 votes
- Libraries have collection of digital books for patron use Outreach 9 votes
- Have locally recorded titles converted to digital format Collections 8 votes
- Continue with outreach Outreach 7 votes
- 110 Idaho jurisdictions have TBS Awareness Day activities Outreach 7 votes

#### **NLS UPDATE:**

- Ouestions:
  - 1. Clarify all institutions that can demo players: All institutions can demo players, but at this time public and academic libraries cannot have BARD accounts.
  - 2. NLS plan to support TBS Awareness Day campaign? Yes, but it will take several months for NLS to develop
  - 3. How do we get the USB port adaptors? We have requested from NLS and will distribute them as they are received
  - 4. Summary available? Yes, request from Sue

## **MEMBER UPDATES:**

- Barbara: focusing on Boomers fellowship
- Dorothy: classes ended May 27th, winding down for summer. Kids excited about downloading options
- Sue N.: assisting patrons to get their TBS service up and running. College President leaving in June 2010 will create changes
- Jeanne: trying to coordinate with Vet agencies to locate Vets in area. Promoting TBS through Summer Reading program. Director and Children librarian are leaving the library shortly.
- Nancy: paperwork, changes in agency personnel
- Mary Ellen: 23 teenagers will work for 5-6 weeks this summer in different positions. Training Center gets to do summer training for 40 staff
- Cheryl: updating skills to look for a new job
- Donna: office moving to ICBVI aging and disability resource center works on counseling

## **DIGITAL TRANSITION UPDATE:**

- Question:
  - 1. How is the 2-week checkout period working?

    Answer: Frustrating no more calls will be made on overdues. Once patrons return books will get more books, if not then won't!

## **TBS AWARENESS DAY:**

- Any day/week most convenient for each library during September
- Senior games hosted in September
- AARP should be a good partnership opportunity
- Ideas for public libraries to participate in TBS Awareness Day?
  - 1. Exercise program
  - 2. Health districts
  - 3. Cancer awareness groups
  - 4. Partner with a local/national gym?
- Celebrity endorsements
  - 1. Jack La Laine
  - 2. Jamie Lee Curtis
  - 3. Denise Austin
  - 4. Jane Fonda
  - 5. Idaho authors
- Will promote at end of Summer Reading program!

## **COMMITTEE MEMBERSHIP:**

- Length is 2 terms before taking a break
- Jeanne agreed to another 3-year term
- Need to identify replacement for Heidi Caldwell

Suggested types of organizations to recruit from:

- SILC State Independent Living Council
- Self-Advocacy Leadership Network (SALN)
- Self-reliance specialist from Department of Health and Welfare
- Disability offices make contact with younger people at higher education institutions
- Special Ed Departments at schools
- Elks Hospital
- Veteran's Association Rep/Admin
- Student perspective would be well represented in this group (Mary Ellen)
- Focus attention on physically disabled

#### **NEXT STEPS:**

- Next meeting: September 1, 2010, 9:30 am 1:30 pm
- TBS Advisory Committee Vision posted on website Sue
- TBS Awareness Day September 2010 **Sue and staff**
- Plans for partnering **Sue and staff**
- New committee member appointment Sue

# **PLUS/DELTA:**

- Plus:
  - 1. Good Recording
  - 2. Thanks for the treats
  - 3. Thanks to Sue for "Vision" revision
  - 4. Nice hotel more activities!
  - 5. Lunch was good
  - 6. Very creative ideas
  - 7. Good agenda consistency
  - 8. Great job to the Readers Advisory Committee
- Delta:
  - 1. Heidi will be missed
  - 2. *Warmer* room!!